



## Unleash the Power of Safe, Highly Trained Teams

The most respected telecommunications and technology businesses in the world rely on Network Connex to build and maintain their communications systems safely and to the highest quality standards. Our tailored safety, training, and quality programs make partnership with Network Connex a competitive advantage for owners and operators of data centers, fiber, and wireless spaces.



## Safety first

We take our responsibility to safety very seriously, continuing to maintain and develop a safety program that includes:

- A people-first philosophy that recognizes employees' drive to stay injury-free, not just compliant.
- Executive leadership commitment and a growing team of qualified safety pros.
- Complete health and safety policy documentation and training programs.
- Industry leading compliance app for training tracking and incident reporting.
- Continuous improvement using root cause and contributing factor data.
- Required daily project safety briefings and job hazard analyses.
- Detailed jobsite safety observation & reporting.
- Participation in all relevant industry safety associations.



All employees on our jobsites have the required OSHA and technical certifications to meet or exceed regulatory compliance and get the job done safely.

## Quality without compromise

Our workforce is prepared to exceed customers' expectations through a tailored Quality Assurance program. In the field, we conduct rigorous jobsite assessments, then resolve any quality concerns through:

- Immediate individual coaching
- Jobsite training sessions
- New training assignments in our compliance tool
- Lessons learned or policy update communications

With a focus on continuous improvement, we address issues that occur due to systemic gaps by:

- Updating documentation and policies
- Creating & revamping offered training courses
- Distributing new tools or materials if needed

## Training for the future

Network Connex keeps on top of emerging trends and technologies when developing or updating our field training courses. The training team also supports office staff with coursework to build professional skills and work more productively.

- Industry certifications—Our field workforce stays certified + meets all customer project quality standards.
- **State-of-the-art facilities**—Hands-on laboratories help technicians learn in real world settings.
- Extensive course options—Our learning library empowers staff to stay qualified or work toward career advancement
- New hire training—In person and video bootcamps quickly get new technicians up to speed on work skills and expectations.
- Non-technical training—Online tutorials help office teammates efficiently navigate internal systems and improve their soft skills.



















